



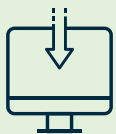
# Provide digital access to policy documents and automate communication with retail agents.

**eDocs and Messages, which is policy, billing and claims-related information sent directly from your system to agency management systems, have replaced email, mail and faxes. Because of the time and effort MGAs and retail agency partners can save, it's no surprise that eDocs and Messages is the fastest-growing transaction type.**

Let's face it, manually sending emails, mail or the dreaded fax takes time, which is not only a problem for you and your retail agents' productivity, but it seriously affects the policyholder's experience. eDocs and Messages download not only virtually fixes this issue, but it also provides a more secure way to send sensitive documents and information with data encryption while in transit and at rest.

## **What eDocs and Messages Offers Your Business:**

- A single, open platform for the daily exchange of policy, billing and claims-related information
- A secure and managed alternative to email, mail and faxes with data encryption while in transit and at rest
- Fewer phone calls and emails coming into your support team
- Peace of mind that the latest policy, billing and claims-related information is instantly available for retail agency partners and policyholders
- More opportunities to work with retail agents as they are less willing to work with MGAs who don't use eDocs and Messages



**78% of agents are using eDocs and Messages, yet there are still a quarter of carriers who say their agencies don't want eDocs and Messages download.**

**Source: Ivans 2021 Connectivity Survey**

## **Allows your business to**

- Reduce staff time spent managing one-off retail agency requests for client data
- Increase data security by minimizing the need for retail agencies to manage sensitive data
- Minimize errors and omissions and ensure data accuracy

## **Why Ivans?**

Ivans is where insurance carriers, agents, and MGAs come together to grow their businesses. Every day, our 34,000 agents and 450 carrier partners plug into technology that empowers them to better determine appetite and eligibility, swiftly produce quotes, get accurate claims and commission updates, automatically communicate policy data, and connect to one another to drive new business. With easier ways to get the day's work done, insurance professionals can open the door to more revenue without letting complexity in behind it.

**Call 855.233.9128**  
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